



# Thurnham Hall

## Owners' Club Newsletter

Edition 2 – August 2007

Dear Fellow Owners,

Welcome to the new-look Thurnham Hall Owners Club Newsletter. Communicating with all owners is a big priority and your feedback on this newsletter is very welcome.

Within this first edition, we hope to bring you valuable information relevant to your current ownership at Thurnham Hall, along with associated topics regarding timeshares and fun special interest features. We plan to publish 2 editions per year. This issue contains information from the AGM in June 2007, Understanding TVC, a special thank-you to the two committee members who retired in 2006, news about our fantastic new-look website, and a section for employees of Thurnham Hall who we, as owners, think need recognition for their outstanding performance and helpfulness during our stays. If you don't read any other section PLEASE read the section about the website, you can register for free and download an "owner's guide" that gives you answers to all the questions you were too afraid to ask! "My Thurnham" is a place where owners can share their feelings about the hall.

We truly hope that you enjoy reading the newsletter and will once again feel part of the "Thurnham Family."

Kind Regards,  
Ian Hollins

Chairman – Thurnham Owners Club Committee

### Stop Press!

Our 2nd Meet the Committee weekend will be Dec 1st & 2nd – see website for more info!

## Owners' CLUB Information

### Get Your Owners Guide Here!

We have answered all your questions!

This new guide will help in answering most questions, and will guide you through many of the processes. This guide and other valuable Information can be found on your very own Web Site.

[www.thurnhamowners.co.uk](http://www.thurnhamowners.co.uk)  
Just register for the forums and get a 7-page owners guide FREE!

### Our New Look... We've had a "Makeover!"

Our website may have a snazzy new look (well, actually it's traditional but new to us!), but all the same valuable information that was on the old site is still there plus MORE.

We have added new sections and had a general tidy up to make it easier to navigate through the site.

Remember when you register for the Forums Section, set your account for "Daily Digests" or "Weekly Digests", which will ensure you only get relevant topics delivered when you choose so that you don't miss out on anything (including exclusive special offers).

Just click on  
[www.thurnhamowners.co.uk](http://www.thurnhamowners.co.uk)

### What do you think?

This is your opportunity to tell us what you think and what you would like to see happen at Thurnham Hall.

We have set up a brief survey, and would appreciate your input! This will give us an idea what you would like to see changed, added, or improved on.

Simply go to:  
[www.thurnhamowners.co.uk](http://www.thurnhamowners.co.uk), click on "Owning at Thurnham" then "Feedback".



## AGM 2007

This years AGM was held on a windy June 12th (Tuesday) at the Blackpool Hilton, it was very well attended and we were delighted that Vicky Dubois-Sandy from RCI was able to join us.

There was a lively but friendly exchange and the whole meeting lasted just under two hours. The decision to try a weekday was undoubtedly controversial and we are running a poll on the owners' website (in the forums) as to whether members would prefer a weekday or weekend AGM.

The BIG News was that for the first time in the last 3 years Sunterra did not have to vote. The only votes cast were from ordinary members. Sunterra gave an assurance that they will only vote in the future when they feel it necessary.

Peter Nielsen of Sunterra went on to give an update on the merger with Diamond Resorts. For more information register at the Thurnham Owners Website and get your free copy of the owners guide and more detail about the AGM 2007.

### *Understanding Thurnham Vacation Club*

Thurnham Vacation Club is a separate Club to Thurnham Owners Club. There are two types of TVC members. Those who originally bought a fixed week and then "ceded" that week to TVC, and those who bought a floating TVC week directly. You can refer to the Thurnham owners' website. [www.thurnhamowners.co.uk](http://www.thurnhamowners.co.uk) and register to get a free owners guide for more information relating to TVC.

### *Familiar Faces*

Zori our Housekeeping Manager is retiring after 18 years of service. She will be missed by all of her co-workers, friends, the owners & long-time visitors of Thurnham Hall. Please visit [www.thurnhamowners.co.uk](http://www.thurnhamowners.co.uk) (click on news), where, as promised at the AGM, a donation page has been set up for those who wish to contribute towards her Retirement "Holiday Fund".



### *A Special Thanks...*

At the AGM in 2006 both Pam Francis and John Jackson stood down from the committee and on behalf of the membership we'd like to thank them for their dedication during their time on the committee. An extra special thanks goes to John Jackson who stayed on as "special advisor" for a year to ensure a smooth transition.



This section is for anyone who would like to write about their stay at Thurnham Hall and share it with the entire membership.

## *My Thurnham*

It never ceases to amaze me, as we make our way up the long drive. The gates with the Dragons, gracefully greeting visitors new and old, to OUR World Class Resort.

As the driveway reaches the car park, you get the full view of Thurnham Hall.

What a Glorious Manor House, some may even ask themselves if they are in the right place. All the pictures do not do it justice, when you are actually standing in front, gazing up at the large door and stained glass.

Walking inside can take your breath away, just for a second. At this moment, you may realize that you are in for a Special Holiday. This was my first impression of Thurnham Hall, many visits ago.

Since that visit, we have purchased a week and exchange as often as we can, mind you, we live in the States! Thurnham Hall has a special place in our hearts and we look forward to many more memorable visits.

Lorie & Brian  
Oesterreicher, Seattle, USA

If you would like to contribute, please email your submission to [admin@thurnhamowners.co.uk](mailto:admin@thurnhamowners.co.uk) or fax it to 0705 069 8612.

[www.thurnhamowners.co.uk](http://www.thurnhamowners.co.uk)

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