



Thurnham Hall

Owners' Club Newsletter

Edition 4 – May 2008

It hardly seems like a year has passed since we first launched this newsletter and at that time I wouldn't have dreamt that we would have 4 high calibre candidates standing for election to committee this year. Owners' involvement is key to the successful running of the resort and keeping fees under control and I urge you PLEASE if you cannot attend the AGM then return your proxy form NOW. Your vote does count.

I've answered a lot of owners questions over the last few years and there are a few recurring themes. One of these is the value of timeshare, consider this, a week in a 2 bed unit at Thurnham equates to £77.89 per room per night or just £12.98 per person per night, that's cheaper than a Blackpool B&B PLUS you get a nice apartment, full cooking facilities and a home away from home.

There is no price hike for School Holidays and with clever use of exchange options you can get 2 weeks away for the price of one weeks management fee at Thurnham Hall, equivalent to just £6.49 per person per night. Where else can you get value for money like that? But to get the best value from your week, use the owner's site and ask questions. Timeshare at Thurnham Hall IS good value, we know the reputation of Timeshare in Europe is tarnished but by getting value from our weeks we should stand up as proud owners and tell people "timeshare works".

Have a great summer and I hope to see you in Blackpool.

Kind Regards,

Ian Hollins

Chairman – Thurnham Owners Club Committee

Owners' CLUB Update

The AGM is on Thursday
12 June 2008 at the
Blackpool Hilton at
2:00pm. Harry Taylor Chief
Executive of the Timeshare
Association will be speaking
and we have invited the
exchange companies to
discuss making the most of
your week. If you are not
able to attend, PLEASE
send in your vote or
appoint a proxy by June 9th
latest – every vote counts!

Gaye Hangs Up Her Tap Shoes...

Gaye Hayes our much loved Reception Manager retires on October 31st 2008 after 10 years of exceptional service at the Hall.

Before joining us at the Hall, she led a colourful life pursuing her passion for dance, in the west end and on screen alongside Household names like Van Johnson, Tommy Steele, Elizabeth Taylor and Dennis Waterman.

Gaye's mum Molly spotted her passion at the tender age of 4 when she couldn't stop her dancing and at just 12 years of age she moved from home in Morecambe to attend the Corona Stage Academy in London using the stage name "Gaye Lindsey"

Closer to home she couldn't stay away from the bright lights and went on to become a Pontins Blue Coat at the Middleton Sands Holiday Camp in Morecambe (Embassy or Castella anyone?).

We can't believe she's 60 this year (you don't look or act it Gaye!) and would love to give her the best send off possible as a thank-you from the owners. You can contribute to Gaye's retirement gift fund securely by debit or credit card at www.thurnhamhall.com



You are cordially invited...

Your Personal Invitation to the 1st Annual Thurnham Hall Owners Gala Dinner, to be held later this year! You will be welcomed by piano to a drinks reception, enjoy a luxurious 4 course dinner with wine then relax and enjoy the entertainment in the hall. Accommodation and transport will be arranged but places are strictly limited. Full details will be distributed by email to everyone registered at www.thurnhamhall.com and in the AGM minutes mailing, clear your diary now!"

Roof Update

As advised in the last Newsletter the roof of the main hall needs replacing, the works have moved forward and will now start in November 2008 - they are expected to last 5 months. All fixed week owners who are affected will be contacted by Reservations and moved into another unit for their stay, thank you for your understanding.

Fixed or Floating, RCI or Interval.....CONFUSED!!

The most asked questions are "I bought a fixed week but now I'm told it's a floating week" and "I tried to book or bank my week but was told it was not available". The answer to these questions is the same; If you received this newsletter by post you ARE a fixed week owner, however if you have the problems above your week may have been "ceded" (banked permanently) with TVC (Thurnham Vacation Club) which is a Floating weeks club.

By ceding you accept the rules of TVC which mean you must give notice if you want to use your original week and you must call reservations and have a week allocated before you attempt to bank it with an exchange company.



Diamond Resorts International (R) are writing to all Fixed week owners who have ceded to TVC setting out your options The Committee is holding an open day on Saturday 17th May 2008 at 11am, 2pm and 4pm to explain the options and answer any questions. We have identified all owners in this situation and have written inviting you to a special presentation to explain and offer practical ways of removing the confusion.

! WARNING !

Resale scammers are calling owners with promises of buying your week or already having a buyer for your week at an unrealistic inflated price. NEVER pay upfront & NEVER give them your credit card, even if they say you can cancel later. Timeshare has a value in future holidays, not cash. If you don't have family who can make use of your future holidays and must sell, only use companies who are referred by www.timeshareassociation.org, or you can advertise your week on www.thurnhamhall.com Lorie our resale's moderator is also finalising

plans to form an ethical resale's company www.timeshareregeneration.com

Our New Resort Manager

Congratulations to Kevin Haygarth following his appointment as European Food & Beverage Manager for all Diamond Resorts International destinations. His departure has seen Lorna Cardwell move up to the role of Interim Resort Manager.



Lorna hails from Bangor in Northern Ireland and has been employed at Thurnham Hall for the last 5 years in a number of roles, she joined the resort in the leisure centre, which belies her passion for swimming culminating in her swimming for

Northern Ireland in the 1998 Commonwealth Games.

On her appointment Lorna commented "I am thrilled and honoured to be given the chance to run such a prestigious resort as Thurnham Hall, I love the place and enjoy working here, I'm very much looking forward to my new role, and meeting as many owners as possible over the coming months."



Pippa & Tanya's 5k Charity Fun Run

Pippa Wilson who many of you know as the Web Forums administrator will be taking part in the "Race for Life" on 1st June to raise money for Cancer

Research UK with her nine year old daughter Tanya.



Taking a rest from training Pippa said she is proud that her daughter Tanya volunteered to join her on the 5k run to raise funds for Cancer Research UK.

We can all support Pippa & Tanya with their fund raising by visiting www.raceforlifesponsor.me.org/pippantanya and sponsoring them on their run. Pippa has owned a week at Thurnham Hall since 1999 and attends our meet the committee weekends to support owners make the most of their weeks, now it's our turn to support her.

Pippa will reveal the grand total raised for Cancer Research UK at this year's AGM on the 12th June; She is also standing for election to the Thurnham Owners Club Committee.

If you would like to contribute, please email your submission to admin@thurnhamhall.com or fax it to 0705 069 8612.



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